

## Tiki Wiki CMS Groupware

A tightly-integrated, full-featured, open source, multilingual Web application.

Software made the wiki way

by Marc Laporte, Project Admin



## What I'll talk about

- Mass collaboration and the Wiki Way
- Tiki Wiki CMS Groupware (What)
- The Tiki Model (How)
- What's next?

When/why you should pick Tiki for your next project



### Mass collaboration

•What are the most important volunteer mass collaboration projects in the history of humankind?



#### WIKIPEDIA

#### **English**

The Free Encyclopedia
2 340 000+ articles

#### **Français**

L'encyclopédie libre 648 000+ articles

#### 日本語

フリー百科事典 485 000+ 記事

#### **Nederlands**

De vrije encyclopedie 431 000+ artikelen

# の対象を

#### Deutsch

Die freie Enzyklopädie 738 000+ Artikel

#### Polski

Wolna encyklopedia 492 000+ hasel

#### Italiano

L'enciclopedia libera 442 000+ voci

#### **Português**

A enciclopédia livre 372 000+ artigos

#### Español

La enciclopedia libre

#### 353 000+ artículos

#### Svenska

Den fria encyklopedin 281 000+ artiklar



- Wikipedia is using the wiki way to build a free body of knowledge.
- Tiki is using the wiki way to build a web application.



### Wikis: what for?

- Wikipedia
- Documentation
- Collaboration > flexible, simple freeform project management
- Corporate Intranet or extranet
- Great for unstructured content, can be structured with categories and tags
- Effective document workflow



## A wiki is a lot more than a great tool

Give someone a fish and you feed them for a day.

Teach someone to fish and you feed them for a lifetime.

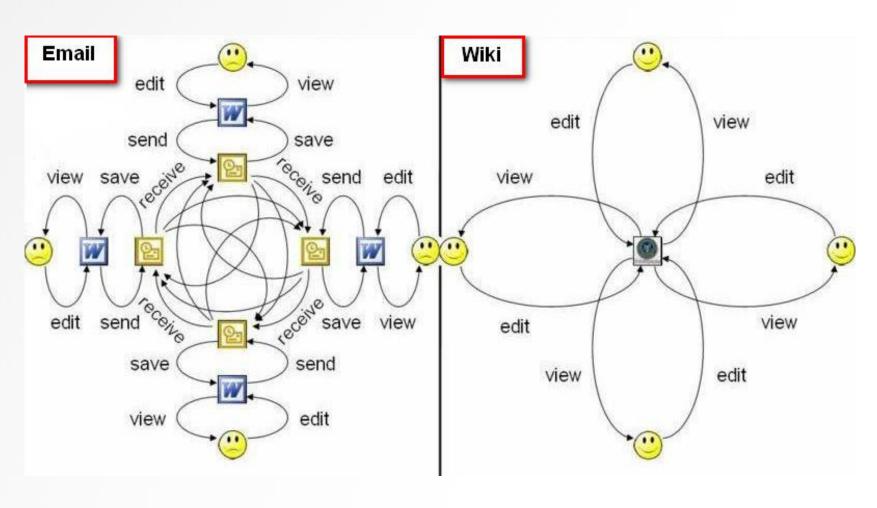
Add that knowledge to a wiki And countless people will be able to learn on their own

And share their knowledge
And many will feed their families





## Because processes like email don't scale



Source: http://www.wikinomics.com/blog/uploads/frowning\_email.jpg



## What happens when...

- ...you apply the Wiki Way to software development for over 8 years with over 225 core contributors?
- •...dogfooding is a core value?
- ...everyone collaborates on an integrated code base?



## Tiki Wiki CMS Groupware

- Tightly Integrated Knowledge Infrastructure
- Combination CMS + Wiki + Groupware
- Free source software (LGPL)
- 800 000+ downloads so far
- Translated into 40+ languages
- 1000+ pages of documentation
- Runs on standard PHP/MySQL making web hosting easy and inexpensive
- Over a million lines of code (including 3<sup>rd</sup> party libraries)
- A new code commit every two hours
- "This is one of the largest open-source teams in the world, and is in the top 2% of all project teams on Ohloh." source: http://www.ohloh.net/p/tikiwiki/factoids/
- But mostly...



## Hundreds of built-in features

Action log Alert Articles & Submissions Backlinks Backup Banner Blog Bookmark Browser Compatibility Cache Calendar Category Charts Chat Comment Communication Center Compression (gzip) Contact Address book Contact us Content template Contribution Cookie Copyright Custom Home (and Group Home Page) Date and Time Debugger Console Directory (of hyperlinks) Documentation (Help System) DogFood Drawing Dynamic Content Dynamic Variable External Authentication FAQ Featured links File Gallery Forum Friendship Network (Community) Game Gmap Google maps Group Help System Hotword HTML Page i18n (Multilingual, I10n, Babelfish) Image Gallery Install Integrator Interaction Inter-User Messages InterTiki JS Calendar Karma Live Support Login Lost edit protection Mail-in Map with Mapserver Menu Meta Tag Mini-Calendar Mobile Tiki and Voice Tiki Mods Module Mootools Multimedia MultiTiki MyTiki Newsletter Newsreader Notepad OS independence (Non-Linux, Windows/IIS, Mac, BSD) PDF Performance Speed / Load Permission Poll Profile Manager Quicktags Quiz Rating Registration RSS Score Search Engine Friendly Search Security Semantic links Shadowbox Shoutbox Site Identity Slideshow Smarty Template Smiley Spam protection (Antibot CATPCHA) Spellcheck Spreadsheet Stats Survey System log Tags Task Tell a Friend + Social Bookmarking TikiTests Theme Trackers TRIM User Administration User Files User Menu Watch WebHelp Webmail Wiki 3D Wiki History, page rename, etc Wiki plugins extends basic syntax Wiki syntax text area, parser, etc Wiki structure (book and table of content) Workflow (Galaxia Workflow engine) WYSIWYCA WYSIWYG XMLRPC

As far as we know, the Open Source Web application with the most builtin features. Other popular apps have a different model: small core + loads of functionality in 3rd party add-ons.

Over 1000 settings/options in the admin panel!



### But...

- No hunting around to find the best 3<sup>rd</sup> party module
- No needing to re-install 3<sup>rd</sup> party modules at every upgrade, hoping they all still work!
- Because, in Tiki, everything is built-in and developers collaborate on and extend features, instead of just cooperating around a core (when they are not just outright competing...). And upgrades are easy!
- Do you have two wiki pages for the same thing?
   No. Why would it be so for features?



## The Tiki model

- Wiki community
- Wiki way participation to the code
- All-in-one codebase
  - Inherent synchronized releases
- Lots of features, but no duplication
- Dogfood
- Scheduled releases (twice per year)

tiki.org/Model



## Benefits & challenges

#### Offers benefits

- Tons of features, without duplication, excellent code re-use and code review, more collaboration, tight integration, easy upgrades, excellent interaction between features, etc.
- Permits huge changes between versions because we don't have to worry about breaking 3<sup>rd</sup> party extensions.

### But does bring challenges

- Huge code base to maintain.
- Admin panels
  - hundreds of features
  - with a total of over 1000 settings/options! (we had to add a search!)
- Learning curve: 1000+ pages of documentation
- What should be sensible defaults?



## Permissions & groups

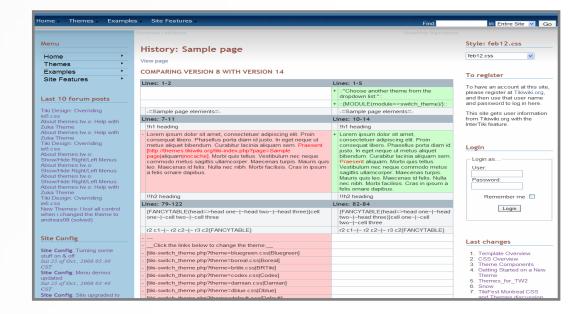
- Users can be in any number of groups
- Groups can be included in groups
- Registration system
- Over 200 permissions, which can be:
  - System-wide (global)
  - by item (object)
  - by category (workspaces)

	tiki_p_forums_report	forums	Can report msgs to moderator
<b>V</b>	tiki_p_forum_post	forums	Can post in forums inherited inherited from Registered
<b>V</b>	tiki_p_forum_read	forums	Can read forums inherited from Anonymous
	tiki_p_forum_vote	forums	Can vote comments in forums
~	tiki_p_forum_post_topic	forums	Can start threads in forums inherited inherited from Registered
	tiki_p_forum_edit_own_posts	forums	Can edit own forum posts
$\checkmark$	tiki_p_view_freetags	freetags	Can browse freetags inherited from Anonymous
<b>V</b>	tiki_p_freetags_tag	freetags	Can tag objects inherited from Anonymous
	tiki_p_admin_freetags	freetags	Can admin freetags
	tiki_p_unassign_freetags	freetags	Can unassign tags from an object
	tiki_p_admin_games	games	Can admin games
	tiki_p_play_games	games	Can play games
	tiki_p_hw_teacher	homework	Can create new homework assignments, see student names and grade assignments
	tiki_p_hw_student	homework	Can do homework assignments
	tiki_p_hw_grader	homework	Can grade homework assignments
	tiki_p_hw_admin	homework	Can adminsiter homework
	tiki_p_edit_html_pages	html pages	Can edit HTML pages
	tiki_p_view_html_pages	html pages	Can view HTML pages
	tiki_p_admin_galleries	image galleries	Can admin Image Galleries



## Wiki engine

- Powerful wiki syntax
- Powerful version history and diff engine
- Book and table of content
- Email notification of changes
- Advanced plugins
- Advanced translation synchronization

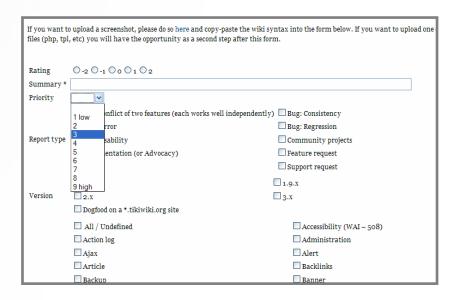




## Tracker & form generator & reports

- Create custom application
- Bug tracker, application forms, contact forms, etc.
- Can create reports in wiki pages
- Multilingual
- Can link to other trackers
- 20+ field types:

  text field, text area, checkbox, numeric field,
  drop down, radio buttons, user selector, date
  and time, image, category, email, autoincrement, Google Maps, computed field,
  attachment, etc.







## Calendar

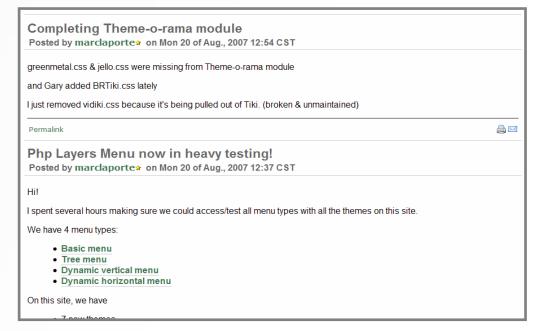
- Several calendars
- iCal
- Recurring events
- RSS feeds
- Distinct permissions





## Blog & news articles

- Several blogs
- Topics
- Tags & categories
- RSS feeds
- Permissions
- Can use wiki syntax





## Discussion forums

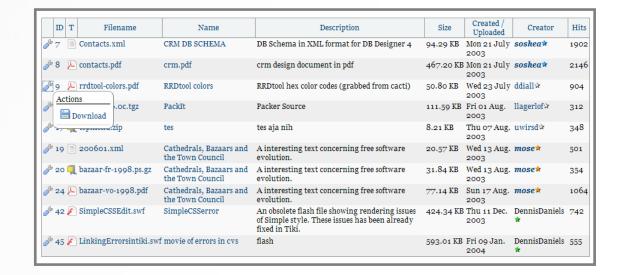
- Threaded or flat forums
- Mailing list integration
- Can use wiki syntax
- File Attachment
- Email notification of replies





## File & image galleries

- Hierarchical galleries
- Check-in/ Check-out/lock
- Categories for files
- Permissions
- Watch (notification of change by email)



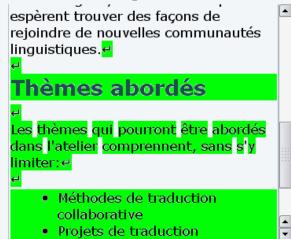


## Multilingual

- Translated to 35+ languages
- Wiki has awesome i18n change tracking
- Wikitranslation.com

## Update 'Call for Participation' based on 'Appel à Participation'

espèrent trouver des façons de rejoindre de nouvelles communautés linguistiques. Le financement est confirmé pour les participants ayant besoin d'aide avec les coûts de transport.



**Note**: This edit session will expire in 24 minutes. **Preview** or **Save** your work to restart the edit session timer.

```
Edit:

Babel Wiki Workshop: Cross-Language Collaboration
!Workshop Goal

The goal of this workshop is to explore how wikis and
```



## Profiles.Tiki.org

- Value of a free source project
  - Beyond code: the community and the experience
  - Combining the different features, producing new benefits never imagined by the authors
  - How to share this knowledge?
- Profiles to configure your Tiki
  - On wiki pages (collaborative, version history, etc.)
  - Can be used not just at install, but at any time and can be combined
  - Not just for settings, but also for data
  - Since there is no extra code, can be designed for very specific, long tail uses
- We can have hundreds of profiles for an out-of-the-box experience, with a single code-base!



## Tiki Use Cases

- Online community / association / club / special interest group / NGO (A)
- International, multilingual project (A)
- Advanced portal / news site (A)
- Corporate web site (A)
- Groupware Wiki / Corporate Wiki / Corporate Intranet / Team project (A)
- Public Wiki (A)
- Group knowledge base / Knowledge Management (KM) / institutional memory (A)
- Product or software documentation and support (A)
- Customer extranet (A)
- Multilingual wiki (A)
- A is better, Ratings factoring in the necessary effort to configure.



## Tiki Use Cases (part 2)

- Personal site / family site (B)
- Simple portal / news site (B)
- Writing a book (B)
- Personal knowledge base / manage my life (B)
- Wiki-based Project Management (PM) (B)
- Glossary / Dictionary / Encyclopedia (B)
- Framework / Workflow / Specialized web Application (B)
- Bug or Issue tracker (B)
- Collaborative research (B)
- Voice-enabled wiki and mobile applications (B)
- Geo CMS (B)
- Blog (one or several authors) (B)
- A is better, Ratings factoring in the necessary effort to configure.



## Tiki Use Cases (part 3)

- Event Management, Conference Management & planning (C)
- Document Management System (DMS) (C)
- SourceForge / Gforge type site (C)
- E-commerce / Shopping cart (C)
- E-democracy (C)
- E-learning / Learning Management System (LMS) / classroom / course management system (CMS) (C)
- Social networking / Job board / Dating site / hospitality exchange / Car Pooling (C)
- Customer / Contact / Constituent relationship management (CRM) (C)
- Bibliography (D)
- Traditional Project Management (PM) with Gantt charts, etc (D)
- Enterprise resource planning (ERP) / Accounting (E)
- E is worst, Ratings factoring in the necessary effort to configure.



## About all the features & use cases

- •EVERYTHING IS DEEPLY INTERTWINGLED. In an important sense there are no "subjects" at all; there is only all knowledge, since the cross-connections among the myriad topics of this world simply cannot be divided up neatly.
- •Hierarchical and sequential structures, especially popular since Gutenberg, are usually forced and artificial. Intertwingularity is not generally acknowledged—people keep pretending they can make things hierarchical, categorizable and sequential when they can't.
  - Ted Nelson



- Webservices
- Semantic wiki links and mind mapping
- Tiki Remote Instance Manager (TRIM) (for wikifarms)
- Revamp of install and upgrade scripts
- Profiles for easy configuration
- JQuery added as experimental
- Zend Framework
- Has been picked as Long Term Support (LTS)
- Release date: May 2009 http://doc.tiki.org/Tiki3



- Google Summer of Code 2009
  - Workspaces & Perspectives
  - Kaltura integration (Collaborative video editing)
  - MediaWiki convertor
- JQuery becomes the default
- Revamp of edit interface
- PDO as default
- GroupMail
- Memcached
- Multi-domain support
- Release date: November 2009 http://doc.tiki.org/Tiki4



- Shopping Cart & payments
- WebDAV support
- Spreadsheet upgraded to jQuery
- jQueryS5 Slideshow
- Searchable admin panels (!)
- Token Access
- Advanced Rating & Metrics Dashboard
- Performance enhancements (front & back-end) + MySQL replication
- Integration with BigBlueButton (Chat/Voice/video/screensharing)
- Release date: April 2010 http://doc.tiki.org/Tiki5



### Major enhancements in 6LTS

- Blog & comments & WYSIWYG & In context translations & CAPTCHA revamp
- Category and Group Transition editor (GUI for workflows)
- Community Currencies with CCLite
- Contribution: Who wrote What in any wiki page version
- Newsletters clippings of existing content
- Social networks (Facebook & Twitter) and Tiki interaction
- SVN integration
- Spreadsheet: major improvements
- Trackers: history of changes
- User Credits
- Release date: November 2010 http://doc.tiki.org/Tiki6



- Unified Search (Zend\_Lucene)
- HTML5 (Canvas, etc)
- SVG-Edit (collaborative image editing)
- Improved CRM and Shopping Cart (started in Tiki5)
- Accounting & Time sheets
- Trackers revamp
- Parser revamp
- Theme Generator
- Mobile revamp (jQuery, Zend\_Framework approach)
  - What do you want to see?
- http://dev.tiki.org/Roadmap
- Release date: April 2011 http://dev.tiki.org/Tiki7



## Tiki Suite (2011)

- An integrated suite of open source collaboration & publishing tools for small & medium-sized organizations, featuring Wiki + CMS + Groupware + Commerce + Document Management + CRM + Web conferencing + Video editing + E-learning, etc.
  - Tiki (of course)
  - BigBlueButton Chat/Voice/video/Screensharing/Whiteboard which you call in with a POTS
  - Kaltura Collaborative video editing
  - Clipperz password manager
  - ISPconfig web hosting control panel
  - Ubuntu Server or Debian Server
  - OpenLDAP
  - etc



## 3 things...

- ...I want you to remember about this talk in 6 months
  - The Wiki Way is not just for Wikipedia
  - Tiki is an all-in-one solution
  - The Tiki community eats its own DogFood, and welcomes you.



## Questions?

- tiki.org
- Wiki-translation.com
- marclaporte@tiki.org
- Doubts about the Tiki model?
  - tiki.org/Model
- But mostly:
  - tiki.org/Download





Thank you